



# State-of-the-art medicine with outstanding comfort and service

Patients with private and semi-private insurance

<sup>1)</sup> Stadspital Zürich Waid: Basic and emergency care as well as highly specialized examinations and treatments  
Stadspital Zürich Triemli: Basic and emergency care as well as highly specialized examinations and treatments  
Stadspital Zürich Andresturm: Dialysis centre  
Stadspital Zürich Europaallee: Outpatient Centre

## **Welcome to Stadtspital Zürich**


Stadtspital Zürich is an ultra-modern central hospital serving the whole of Switzerland. We provide comprehensive basic and emergency care for people in and around Zurich: We are here to serve you in Waid, Triemli, Andresturm and at Europaallee. We also offer a wide range of highly specialized examinations and treatments.<sup>1)</sup> Our work is based on professional excellence and optimal quality, modern infrastructure and personal contact with our patients as well as their relatives.

## **Stadtspital Premium – first-rate medical care in a sophisticated atmosphere**

As a patient with private or semi-private insurance, Stadtspital Premium provides you with a wide range of attractive additional benefits. Find out exactly what this means for you on the following pages.

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**“Welcome to Stadtspital Zürich.  
With Stadtspital Premium,  
you can expect first-class medical  
care, excellent comfort and  
outstanding gastronomy. We wish  
you a pleasant stay and a fast  
recovery.”**

**Marc Widmer**  
Hospital Director







## **Your benefits**

**as a private patient (P)  
or semi-private patient (SP)**

- 1. Free choice of doctor up to Head Physician level (P)  
or up to Senior Physician (SP) level in all medical areas**
- 2. Priority access to Head Physicians / Senior Physicians (SP)  
and flexibility in making appointments (P)**
- 3. Care tailored towards individual needs provided  
by qualified care and nursing staff**
- 4. Support for all non-medical matters and wishes  
is provided by personal Guest Relations employees**
- 5. Spacious and light single rooms (P) /  
double rooms (SP) with high-quality and  
modern facilities and fantastic views**
- 6. Flexible visiting times and overnight stay options  
for an accompanying person (P) and / or extended  
visiting times (SP)**
- 7. Premium hospitality service and top-quality cuisine**



## **Upgrade and class upgrade**

At Stadtspital Zürich, patients with general and semi-private insurance can also pay an optional surcharge to take advantage of additional services for privately or semi-privately insured patients.

The upgrades either relate solely to hospitality (comfort upgrade) or to hospitality and medical services in the higher insurance class (class upgrade). An overview of the individual services and prices can be found online.

## **Free choice of doctor and treatment without long waiting times**

Stadtspital Zürich provides state-of-the-art treatment for patients in all insurance classes using the latest medical technology. This allows us to provide high-quality care and guarantee maximum patient safety.

If you have private or semi-private insurance, choose your own specialist, up to Head Physician level with private insurance, or up to Senior Physician level with semi-private insurance. As a rule, you will be given an appointment without a long waiting time.

**“As a patient of Stadtspital Zürich,  
you can rest assured that you will  
receive the best possible treatment.  
This is based on the combined  
knowledge of specialists from different  
fields and supported by the latest  
examination and treatment processes.”**

**Prof. Dr. med.  
Dominik Weishaupt  
Medical Director**







## Women's health

The Triemli Women's Clinic is a health centre for women. Every year, we provide inpatient care to over 4,000 patients, conduct around 18,000 consultations and provide support for more than 2,390 births. Our specialists will provide you with expert support in relation to both outpatient and inpatient care. The inclusion of your personal environment is particularly important to us.

**“A qualified, well-coordinated and empathetic team of specialists, nurses and midwives puts the patient's needs first. We are very pleased to be able to support and care for women comprehensively and individually in our clinic.”**

**KD Dr. med.  
Stephanie von Orelli  
Head of the Women,  
Mother, Child Department  
and Co-Manager and  
Head Physician of  
the Women's Clinic**







### **Centre for Breast Cancer, Gynaecology / Oncology**

In our multi-certified Breast Centre, we investigate suspicious findings quickly and carefully. We treat you in accordance with the latest findings and international guidelines in all phases of breast diseases. In our gynaecological-oncological consultations, we also accompany women with cancer in the genital area. You will benefit from our interdisciplinary cooperation with all specialist disciplines at Stadtspital Zürich, whereby we tailor the entire treatment to the needs of our patients. We can thus guarantee optimal treatment quality.



### **Giving birth at Triemli**

Every birth is unique and something very personal. As a woman and expectant parents, you have individual needs. We identify them with great responsibility and tailor our actions to them during pregnancy, birth and postnatal period. At the same time, your safety and that of your child are paramount at all times.



## **Care tailored to individual needs**

Our nursing staff make a significant contribution towards ensuring that our patients in all insurance classes quickly regain their best possible quality of life. They contribute a great deal of empathy and heart to aid our patients' recovery.

As a private or semi-private patient, you will benefit from nursing care that is highly tailored to your own personal needs. This means that our qualified nurses dedicate more time to your individual care.

**“Our care focusses  
on you as the patient.  
Providing you with  
tailored care according  
to your individual needs  
is our top priority.”**

**Patrick Witschi**  
Head of the Department  
of Professional Care  
and Social Affairs





## **Outstanding comfort and breathtaking views**

Anyone recovering on a private ward at Stadtspital Zürich will be able to enjoy stunning views over the city and Lake Zurich or, depending on the location, the Uetliberg or Waid. Our spacious patient rooms have plenty of natural light and help our patients to feel comfortable thanks to warm colours, high-quality materials and stylish decor.

As a privately insured patient, you can recuperate in exclusively equipped single rooms. We also provide overnight accommodation for an accompanying person. With semi-private insurance, you can recuperate in a double room. Patients in both insurance classes benefit from extended visiting times.

**“There is nothing that makes  
our day-to-day work more  
worthwhile than bringing  
a smile to a patient’s face.”**

Anuschka Zimmermann  
Guest Relations employee Waid





Waid view



Triemli view





## Healthy cuisine

During your stay on our private ward, our hospitality staff will make sure that you feel completely comfortable and won't want for anything. Thanks to their proximity to patients, they are the first point of contact for culinary issues.

On the private ward of the Stadtspital Zürich, you can choose from various daily menus for lunch and dinner. In addition, we offer an exquisite à-la-carte menu and can also prepare other delicacies for you on request. We attach great importance to sustainability as well as fresh and regional products. Your loved ones are also welcome to choose items from the menu and eat with you (an extra charge applies).

**“It brings me joy to give the patients a moment of happiness with our food and allow them to forget about their troubles.”**

**Falk Wagler**  
Kitchen Team Leader Waid



**“My job is to make sure that our guests are served varied and freshly prepared dishes every day. When doing so, we focus on providing varied, high-quality products and creative recipes.”**

**Mirko De Pascalis**  
Kitchen Team Leader Triemli



En Guete

Stadspital Premium





## **Not just a patient, but a guest**

On our private ward, you are not just a patient, you are also a guest. This means that, alongside your medical care, we are also happy to take care of your non-medical needs and wishes. Our multilingual Guest Relations employees are your first port of call for this. They act as a sensitive and discreet contact person, who can take care of your personal well-being on their daily visits, for example:

- Personal welcome and personal farewell
- Organisation of taxi, shopping or hair appointments
- Business Centre Services, e.g. organising a printer

And much more besides

On request, they can be at hand to help you with any questions and specific concerns you may have even before you are admitted to hospital.

**“For me, hospitality means showing the people entrusted to our care that their wishes and individual needs are important to us and that we will handle these for them in person – courteously, sensitively and with a smile.”**

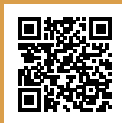
**Michele Mollo**  
Guest Relations employee Triemli







**All information about our attractive  
additional services for persons  
with private or semi-private insurance  
can also be found online.**



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